

A low-angle, upward-looking photograph of several tall skyscrapers in a city, likely New York City. The buildings are rendered in a dark, monochromatic blue color scheme. The perspective is from the ground looking up, creating a sense of height and scale. The sky is a pale, hazy blue.

crownpeak

July 25th, 2018

INTRODUCTION TO V3:

TIPS AND TRICKS FOR SUCCESS

Presenters



DENISE DUNCAN

DIR, CUSTOMER ENGAGEMENT



FAHD SHAABAN

SR DIR, PRODUCT
LEADERSHIP

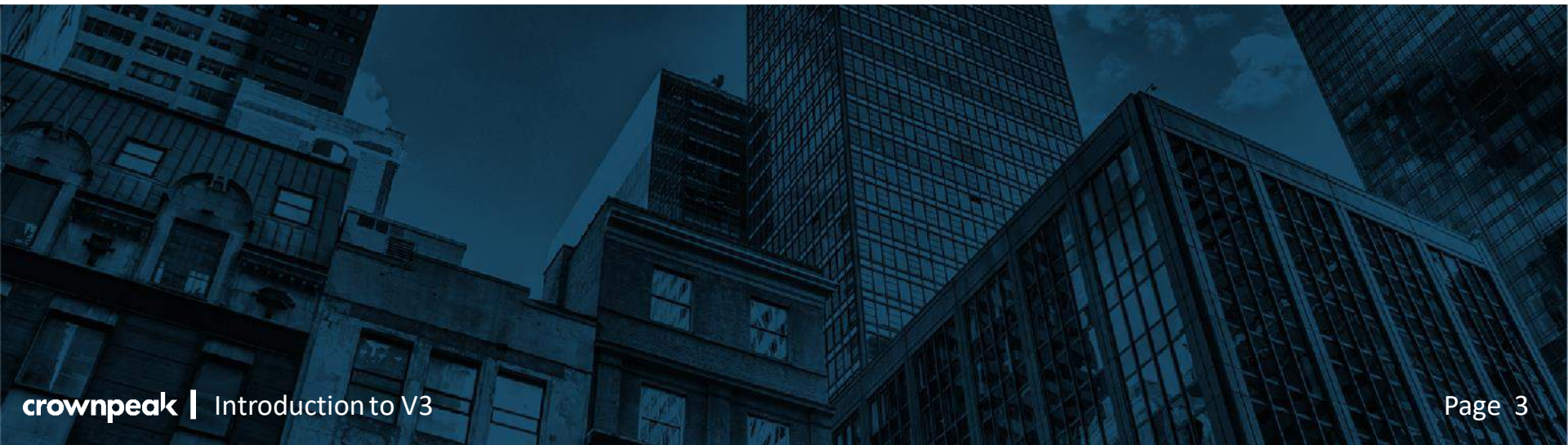


JOSH BRITTON

CUSTOMER ENGAGEMENT
MANAGER

Housekeeping

- Ask questions! Use the chat window and we'll answer them throughout
- Webinar is being recorded and will be emailed to you
- Interested in learning more about a topic discussed? Contact us after the webinar



Agenda

- V3 Overview
 - Getting started
 - Similarities to Volte and Classic
 - Highlight innovations
- Demonstration
- Q&A



Resources

<https://support.crownpeak.com>

- Knowledge Base
- Crownpeak University
- Customer Success Managers

The screenshot shows the Crownpeak University website. At the top, there is a navigation bar with the Crownpeak logo and a search bar labeled "Search Crownpeak Knowledge Base". Below the navigation bar, there are menu items: Home, Cases, Accounts, Contacts, Reports, and Crownpeak University. The main heading is "CROWNPEAK UNIVERSITY". Below this, there is a paragraph of text: "Learn more about Crownpeak through a growing library of product demos and how-to videos. To browse what's available, go to the Course Catalog. To enroll in a course, go to My Enrollments. All the courses you choose will appear under My Enrollments. To view the courses you've completed, go to My Transcript. Need help? Contact your Customer Success Manager. A Crownpeak University course will guide you through the process." Below the text, there is a table with columns for Curriculum, Status, and Completion. The first row shows "101: Editing and Content Creation Fundamentals" with a status of "Incomplete" and a completion rate of "67%". Below the table, there is a large image with a purple and pink gradient background. The image contains the text "101 : EDITING CONTENT IN V3" and "How to edit and publish your content in V3." To the right of the image, there is a "Description" section with text: "After review, you can determine whether new content meets the requirements. Understand content in the system, upload images, and pages."

curriculum 101: Editing and Content Creation Fundamentals **Status** Incomplete **Completion** 67%

101 : EDITING CONTENT IN V3
How to edit and publish your content in V3.

Description
After review, you can determine whether new content meets the requirements. Understand content in the system, upload images, and pages.

A blue-tinted photograph of a forest with tall, thin trees and a path leading into the distance. The text "ANY QUESTIONS?" is overlaid in the center in white, bold, sans-serif font.

ANY QUESTIONS?

crownpeak

Empower Overview

Join Us!

- September 26-27th in NYC
- Debuting customer awards: [The Peak Awards](#)
- Keynotes, breakouts, networking opportunities
- Looking for [great customer speakers](#)
- [Register today!](#)



crownpeak

THANK YOU!

LET'S CONNECT:

Denise Duncan <https://www.linkedin.com/in/denisecduncan/>

Fahd Shaaban <https://www.linkedin.com/in/fahd-shaaban>

Josh Britton <https://www.linkedin.com/in/brittonjoshua>