

```
    )
    )
    Asset aReturn = Asset.Load(szFolderPath);
    return aReturn.IsLoaded ? aReturn : null;
}

public static string GetAllRelatedAssetIds(string szAssetId, ref string szAssetIdString, string szSitePath)
{
    string szRet = "";

    if (!string.IsNullOrEmpty(szAssetId) && !string.Equals(szAssetId, "0", StringComparison.OrdinalIgnoreCase) && !int.Equals(szAssetId, 0))
    {
        if (!szAssetId.Contains("|" + szAssetId + "|"))
        {
            szAssetIdString = string.IsNullOrEmpty(szAssetId) ? "|" + szAssetId + "|" : szAssetIdString + szAssetId + "|";

            FilterParams fpFilter = new FilterParams();
            fpFilter.Add(AssetPropertyNames.TemplateLabel, Comparison.Equals, "Relationship Config");
            fpFilter.Add("filter_string", Comparison.Equals, "|" + szAssetId + "|");

            List<Asset> lpRelationshipConfig = Asset.Load(szSitePath + "/Relationships Config/").GetFilterList(fpFilter);
            foreach (Asset aData in lpRelationshipConfig)
                szRet = string.Equals(szAssetId, aData["source_id"], StringComparison.OrdinalIgnoreCase) ? aData["destination_id"] : aData["source_id"];
        }
    }

    return szRet;
}

public static IEnumerable<LocaleId> CreateLocaleConfigCache(string szSitePath)
{
    return Asset.Load(szSitePath + "/Locales Config/").GetFileList().Select(aData => new LocaleId(aData));
}

public static string GetLocaleId(Asset asset, string szSitePath)
{
    string szRet = "";

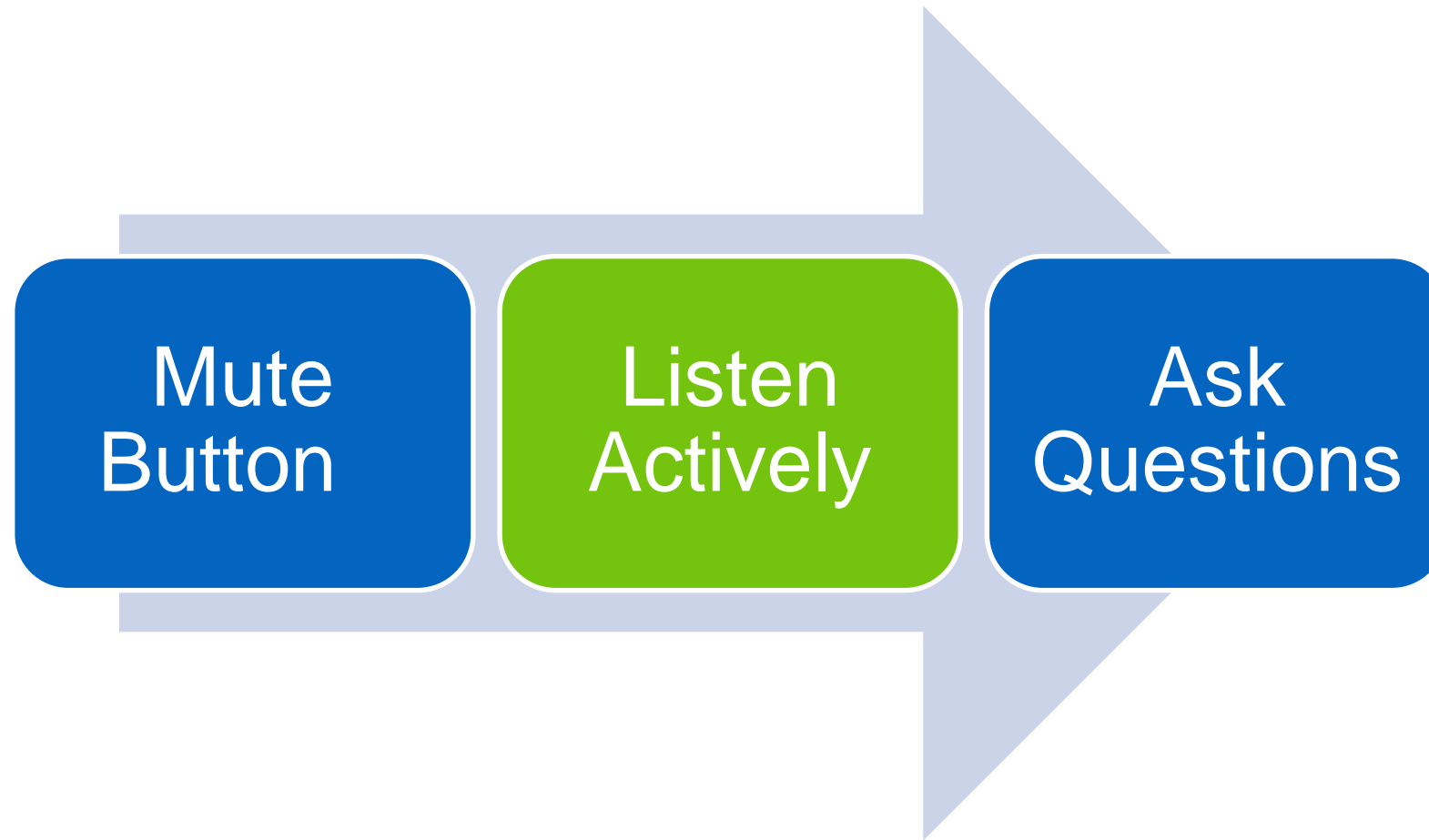
    List<Asset> laLocalConfig = Asset.Load(szSitePath + "/Locales Config/").GetFileList();
    foreach (Asset aData in laLocalConfig)
    {
        string szAssetPath = asset.AssetPath.ToString().ToUpper();
        if (asset.Type.Equals(AssetType.Folder))
            szAssetPath = asset.AssetPath.ToString().ToUpper() + (string.Equals(szAssetPath.Last(), "/" ? "" : "/"));

        if (szAssetPath.Contains(aData["folder_root"].ToUpper() + (string.Equals(aData["folder_root"].Last(), "/" ? "" : "/"))
```



WHAT'S NEW – SUPPORT COMMUNITY

Denise Duncan – Director, Enablement Services



Goals

Welcome to Support Community Review



Demo Support Community



Your Feedback

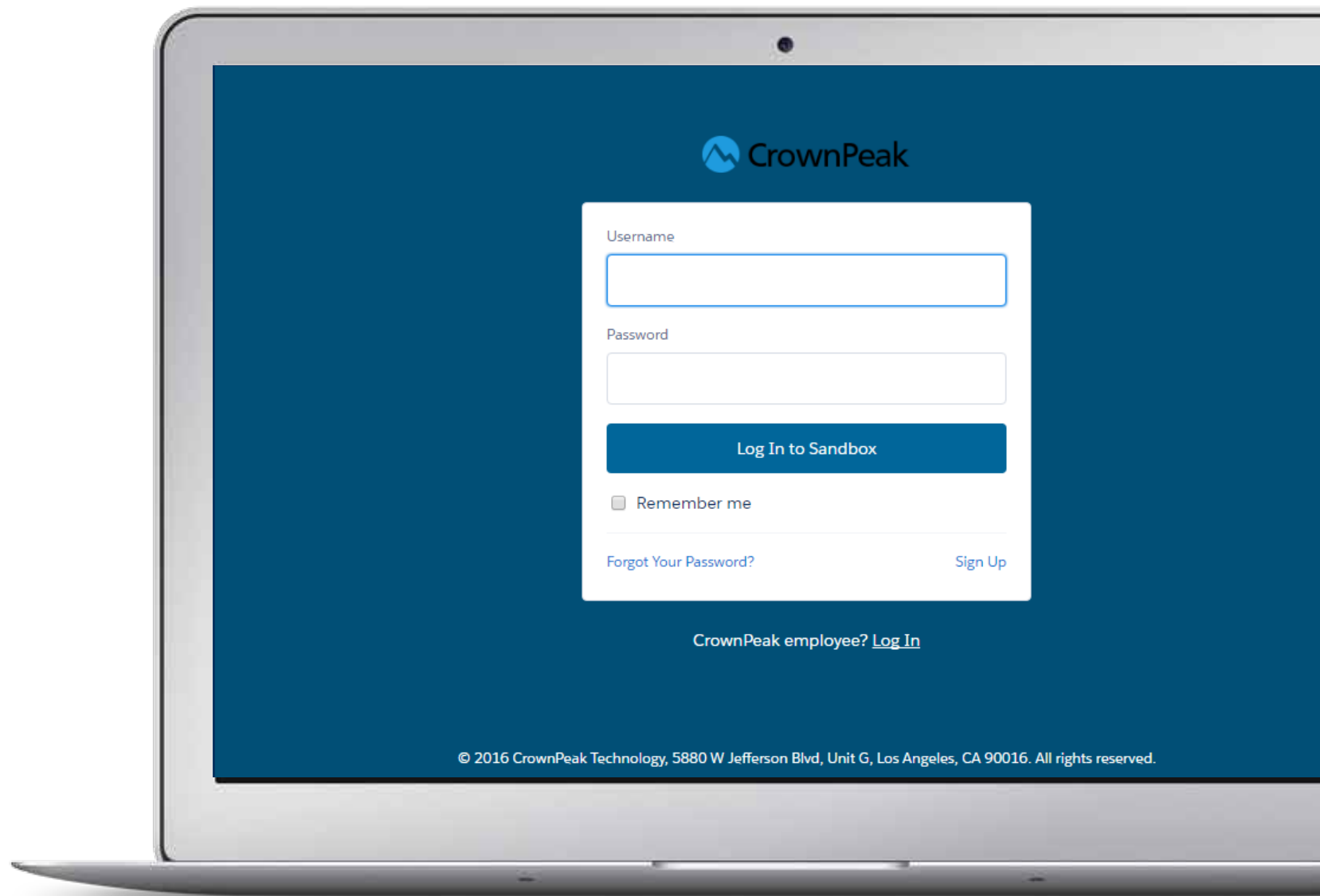
Launching May 30th, 2016

CrownPeak Support Community

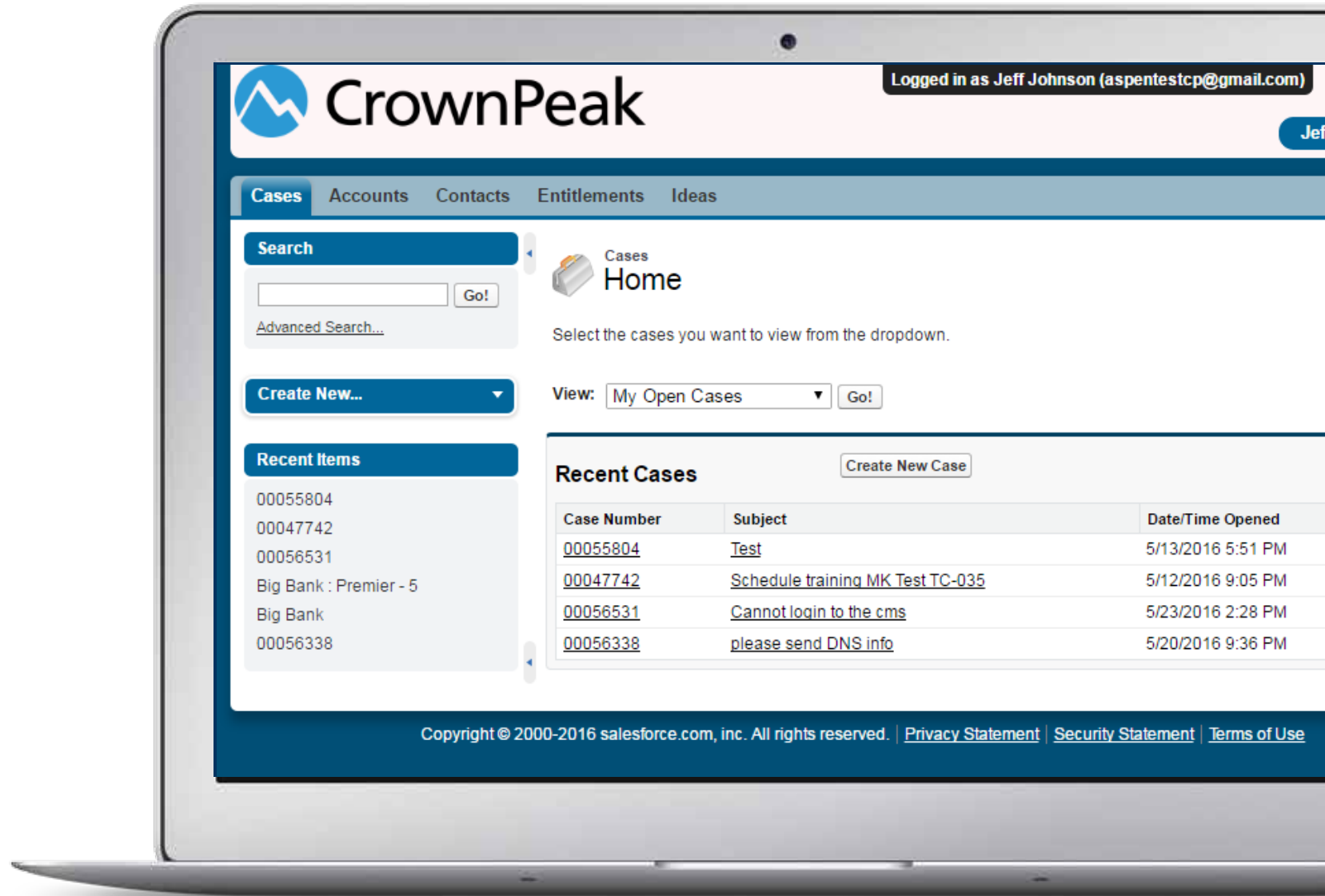
Highlights

- User portal for managing support requests, powered by Salesforce.com
- Integrated and streamlined customer facing platforms for Digital Experience and Digital Quality Management
- Allows Customer Success a 360 view to serve you better
- Tracks entitlements against your support plan
- Regular status updates available through the website and via email
- Ideas and Knowledge base launching later this year

How to Self Register (Demo)



How to Create a Case (Demo)

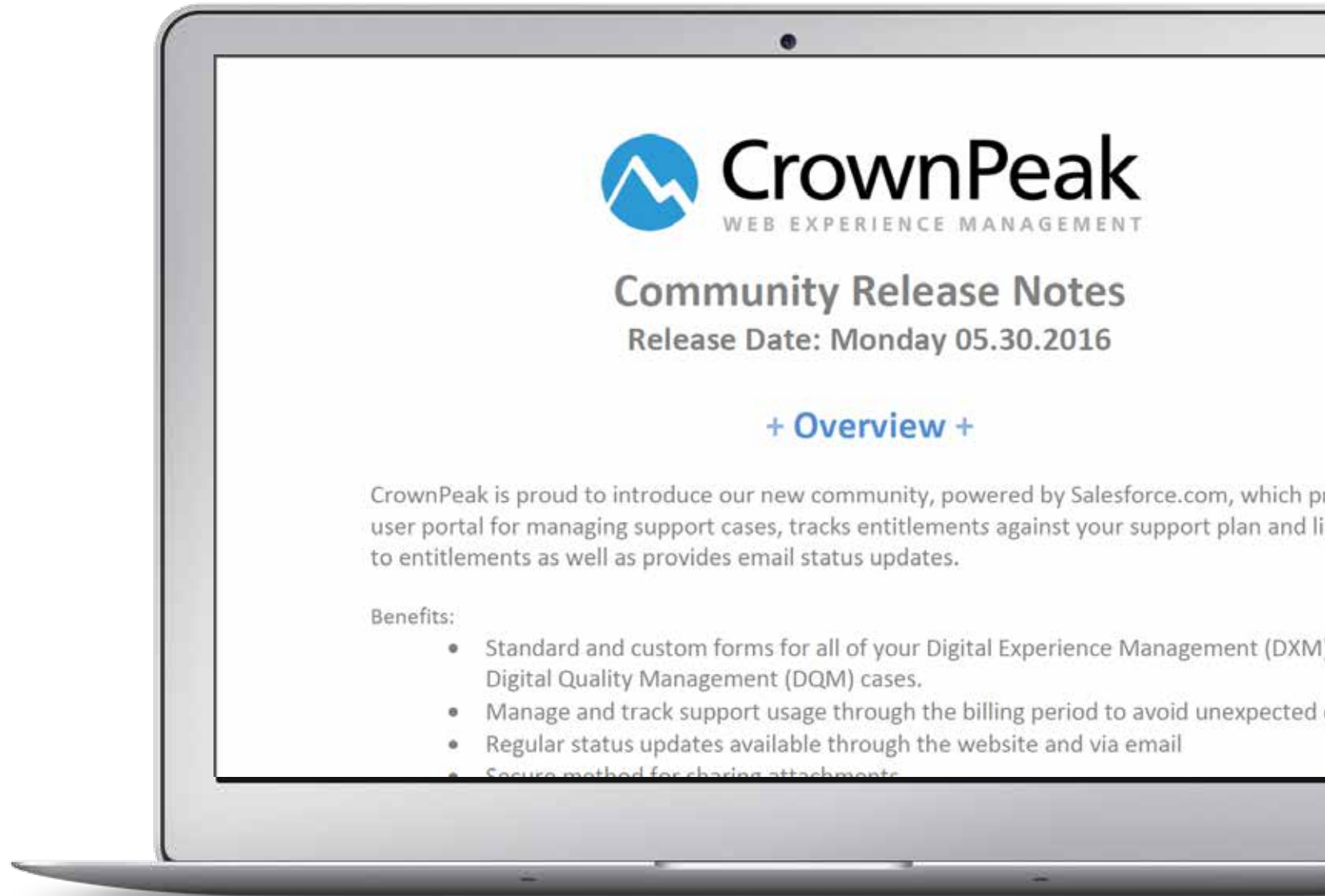


Support Plans and Entitlements (Demo)



FAQs

Future Features
Urgent Requests
Reviewing Cases
Emailing requests
Access for 3rd parties





CrownPeak + Web Experience
Management

