CrownPeak
WEB EXPERIENCE MANAGEMENT

QUICKLY GAIN MASTERY OF A HIGHLY CUSTOMIZABLE PLATFORM WITH TRAINING THAT FITS YOUR NEEDS

At CrownPeak, we recognize that our success depends on the continued success of our customers and partners. As a result, we have built flexible training programs to ensure that our users have the correct skills to meet their maximum potential. Given our firm commitment to empowering all CrownPeak users, we offer training sessions that can be accessed by customers the moment they sign their contracts.

HOW WE TRAIN

Standardized Curriculum
We familiarize trainees with the fundamentals and best practices for mastering the CrownPeak platform.

Customized Coaching
We can tailor whole training sessions to address the specific needs and goals of our customers' digital initiatives.

On-Demand Resources & Community Support
CrownPeak Connect is a community site with documentation for tips, tricks, and best practices. Engage with CrownPeak's expert Enablement Team, as well as other CrownPeak end-users and developers. Visit connect.crownpeak.com to lean more.

WE CAN ACCOMMODATE THE MANY DIFFERENT CONFIGURATIONS OF TRAINING YOU DESIRE:

- online or in-person
- onsite or at CrownPeak headquarters
- for customers or for partners
- for end-users or for developers
- instructor-led or learner-led
- regularly scheduled classes or requested sessions when you want them

"The minute our developers completed Standard Developer Training, they had the skills required to rapidly deploy Fortune 500 web projects on CrownPeak."

MICHAEL PAIGE
VP TECHNOLOGY, EPSILON

CERTIFICATIONS

CrownPeak offers different certifications to ensure that customers and partners can:
- Maintain exisisting projects
- Build new sites from models
- Deliver new, whole CrownPeak implementations

WANT TO LEARN MORE ABOUT CROWNPEAK'S TRAINING PROGRAMS?
EMAIL training@crownpeak.com   TEL 1.800.887.1944   WEB www.crownpeak.com

Training Offering	Online or In-Person	Pre-Scheduled Sessions Available	Included in Partner Enablement Suite	Payment Method
Introduction to Editing and Creating Content This webinar is designed to orient new CrownPeak users on what it does and how it works. It provides an overview of the CrownPeak architecture, the user interface, workflow and publishing, and content creation. **Instantly available as soon as contract is signed**	Online	X	X	**Scheduled Sessions:** Free **By-Request Sessions:** Absolute Service Hours
Introduction to Models and Templates This webinar is designed to acquaint CrownPeak developers and admins with the basics of building in CrownPeak. It provides an overview of how templates and models are used in CrownPeak. The course will review the role of the template files and the types of templates and models typically configured to deliver sites. **Instantly available as soon as contract is signed**	Online	X	X	**Scheduled Sessions:** Free **By-Request Sessions:** Absolute Service Hours
Recent Product Updates Webinar This online training provides an introduction to our newest features and solutions. This is free to all CrownPeak users when they register and attend the monthly workshop. This workshop can also be requested and scheduled using Absolute Service hours. **Instantly available as soon as contract is signed**	Online	X	X	**Scheduled Sessions:** Free **By-Request Sessions:** Absolute Service Hours
End-User Training This is a one day course designed for those responsible for editing and creating site content. The course will get end-users up to speed on the interface and its workflow, publishing, and reporting capabilities.	In-Person			$ per group
Standard Developer Training This offering is designed for those who create and edit templates. This is a comprehensive course that provides an overview of the end user experience and the system's admin tools before focusing on our developer process, tools, and API.	Both	X	X	$ per attendee
Custom Developer Training Custom Developer Training covers the same fundamentals and topics as Standard Developer Training, but does so using examples, concepts, and scenarios specific to the customer. CrownPeak's Enablement Team will work with customers to best design the agenda and topics.	In-Person			$ per group
Custom Training Custom Training can be tailored to address a wide-variety of advanced topics. This training offering is typically focused on end-users and admins, but may include developers as needed. CrownPeak's Enablement Team will work with customers to best design the agenda and topics.	In-Person			$ per group
Project Workshop These partner and customer workshops are designed to ensure that project teams (developers, admins, and project managers) create site implementations that are supportable by the CrownPeak platform and Customer Success team. They coincide with the first time a customer or partner goes through a CrownPeak implementation.	Both		X	$ per project